



Marble Warranty:

All marble countertops are made from natural stone that has been quarried from mountains all over the world. As a natural product Marble is prone to variations in color, pattern and density that actually adds to the beauty and charm of the material. Marble is fairly soft and functions much better in less used areas. The materials can be scratched if abused and can stain if not cleaned up immediately.

Terms and Conditions

- This warranty applies only to Marble surfaces materials that have been permanently installed in the interior of single family residences and have not been moved from their original installation
- When making a warranty claim a proof of purchase is required, unless the claim was made through the fabricator/installer.

Exclusions:

- Materials and/or services that have not been paid for in full
- Product installed in any outdoors application
- Product used for flooring material
- Improper use or abuse including but not limited to damage from mishandling of the product, damage from excessive heat or uneven exposure to weather conditions, physical or chemical abuse and damage from improper care and maintenance.
- Chips at edges or other areas caused by impact damage
- Routine maintenance including but not limited to minor conditions such as removing stains and water spots.
- Seam appearance and performance, adhesives, caulk or other accessory items.
- Creative use of the material such as thermal bending or curving, Chemical damage, and Scratches.
- Material that has been reduced in thickness.
- Failures due to inadequate support for the installation.
- Any other cost incurred including but not limited to painting, plumbing, electrical, tile, cabinets, flooring or etcetera that may be necessary to modify, remove or replace in the process rectifying a manufacturing defect covered under this warranty.
- Natural variations in the color, size, shape and distribution of the pattern or the natural variations in background tone. These are inherent characteristics of the product. Color samples provided to consumers, dealers and fabricators are only representative and not an exact replication of what will be installed in your home.
 - Eagle Quartz, USA Inc. is not responsible for damage or injury caused in whole or in part by acts of God, job site conditions, and architectural/engineering design, and structural movement, acts of vandalism or accidents.
 - Eagle Quartz, USA Inc. shall not be responsible in either contract or tort for any loss of direct, Indirect, consequential, incidental, special, exemplary, or punitive damages arising out of the use or the inability to use the product covered by the warranty. Some states do not allow exclusion or limitation of incidental damages, so the above limitations or exclusions may not apply to you

The foregoing is the complete warranty for Eagle Marble surfaces and supersedes all other warranties and representations, whether oral or written. except as expressly set forth above, no other warranties are made with respect to eagle marble surface expressly disclaims all warranties not stated herein, including to the extent permitted by applicable law, any warranty that may exist under national, state, provincial or local law including but not limited to any implied warranty of merchantability or fitness for a particular purpose some states or other jurisdictions do not allow the exclusion of implied warranties, so the above limitations may not apply to you.

This warranty grants you specific legal rights, and you may also have other rights which vary from state to state.



Marble Care and Maintenance:

With the help of the marble institute of America and our team of experts we have thoroughly put together a list of guidelines to consider when maintaining your Eagle Marble.

This is to ensure your long term satisfaction of our product.

Cleaning Care and Maintenance:

When cleaning use a damp cloth or paper towel. For difficult stains a small amount of mild soap can be used but must be rinsed out completely afterwards. For stubborn stains you can incorporate a neutral pH cleaner and a nonabsorbent scrub pad.

Make sure you always rinse out whichever cleaning product you cleaned with.

Although Eagle Marble has a low liquid absorption it is still advisable to seal all marble products as a long term precautionary measure. It is also recommended that when applying a marble sealer you carefully follow the manufacturer's instructions.

General use guidelines:

As a general rule of thumb, whenever a spill occurs, immediately blot the spill with a paper towel. Don't wipe the area; it will spread the spill. Flush the area with plain water and a mild liquid dishwashing detergent. Rinse several times. Dry the area thoroughly with a soft cloth. Do not use products that contain lemon, vinegar or other acids on marble or limestone. Do not use scouring powders or creams; these products contain abrasives that may scratch the surface.

Staining (wine, oil or grout stains on the surface of the stone) Staining refers to the residual effect of a spill that cannot be removed with dishwashing detergent. Identifying the source of the stain is the key to removing it. OIL-BASED (grease, tar, cooking oil, milk, cosmetics) An oil-based stain will darken the stone. Generally oil must be chemically dissolved so the source of the stain can be flushed or rinsed away.

Precautions Measures:

Be cautious when exposing your marble surface to any chemicals or solvents.

Be very careful when using common household cleaning products some products might have a negative effect on the marble surface. Never expose Eagle Marble Surfaces to any chemicals that contain Trichlorethane or Methylene

Chloride Such as paint removers and furniture strippers.

When choosing a cleaning product it is recommended to never use any products

That may contain high acidity (low pH) or high alkaline (high pH).

It is best to choose a neutral pH cleaner.

If accidental exposure happens to occur, you should quickly and thoroughly rinse the affected area with water as soon as possible.

Don't wipe the whole area with a cloth so it wouldn't spread to other areas just rinse the specific area.

Helpful Tips:

Here's a list of Do's and Don'ts for to consider when maintaining your Eagle Marble.

DO use coasters or placemats under all glasses, particularly those containing alcohol or citric juices

DO use trivets under china, ceramics, silver or other objects that might scratch or scorch the surface

DO thoroughly rinse and dry the surface after washing

DO blot up spills immediately

DON'T place hot items directly on the stone surface.

DON'T use vinegar, lemon juice or other cleaners containing acids on marble, onyx, limestone or travertine surfaces

DON'T use cleaners that contain acid such as bathroom cleaners, grout cleaners or tub and tile cleaners **DON'T** use abrasive cleaners such as dry cleansers or soft cleansers

DON'T mix bleach and ammonia; this combination creates a toxic and lethal gas

DON'T ever mix chemicals together unless directions specifically instruct you to do so.

These are tested products that are safe to use on your Marble



Don't use the following products they damage your marble!

